



Amy Ng

PRODUCT DESIGNER

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amyng.com 

408-891-6669 

PROFESSIONAL SKILLS

Design Tools

Adobe Creative Suite
Sketch
InVision
Flinto
Principle
Axure
Figma
Balsamiq
Zeplin
HTML/CSS

Design Skills

Competitive Analysis
Information Architecture
A/B Testing
Storyboarding
User Flows
Heuristic Reviews
Surveys
Wireframes
Prototyping
Usability Testing
Content Strategy

EDUCATION

- User Experience Design**
General Assembly (2017)
- Doctor of Pharmacy**
Touro University (2014)

LANGUAGES

- English
- Cantonese
- Japanese

EXPERIENCE



DESIGN

April 2018 to Present

UX DESIGNER

Glooko

- Design medium to high-fidelity screens and prototypes to communicate solutions to stakeholders and deliver detailed specs that enable developers to accurately produce working code.
- Collaborated with product team and engineer team from research to conception to mockups to create a robust grouping feature for a patient dashboard.
- Led generative research to define provider workflows, discover pain points, and find opportunities for remote patient monitoring.
- Took ownership of the design system and partnered with engineering lead to build reusable components.
- Conducted collaborative whiteboard sessions to define tradeoffs and map out complex user flows for mobile and web platforms.

January 2018 to March 2018

INSTRUCTIONAL ASSOCIATE

General Assembly

- Mentored students and provide feedback on projects for adults students enrolled in the user experience design course.

November 2017

UX DESIGNER

Mobility Matters

- Led end to end UX process designing a website interface that serves as a self-guided fall prevention exercise program for older adults.

September 2016 to September 2017

PHARMACIST

Carezone.com Pharmacy

- Oversaw pharmacy operations by managing customer team members, worked with doctors to ensure affordable prescription coverage, and triaged patient questions.



COMMUNITY

October 2018 to Present

CO-ORGANIZER

San Francisco UX Writers Meetup

- Organized content strategy events and led workshops on topics such as writing for healthcare or onboarding.